

# Dealing With an Emergency While Traveling in Korea

Install the 119 app to report a fire or call for help. Click on the emergency report button. A report is received with the informant's location information.

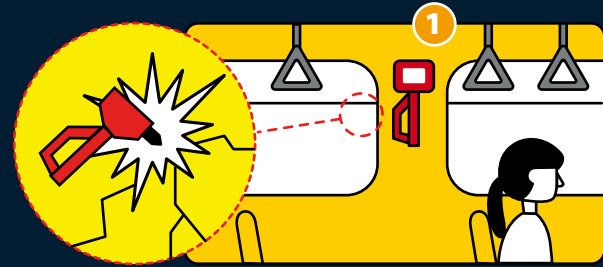


\*Requires consent to provide location information. If no consent, you can send a text message, make a video call, or call the embassy.

## How to protect yourself in a swift and calm manner in the event of an unexpected crisis

### EMERGENCY TOOLS

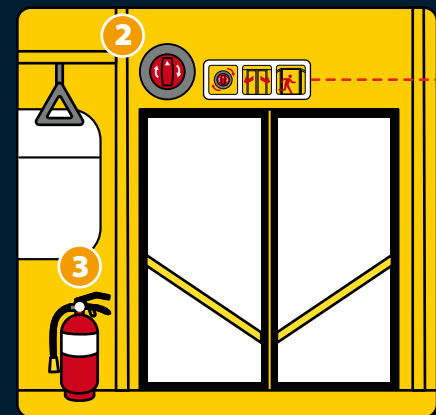
#### BUS



#### Emergency hammer

→ next to window

Hold the pointed side of the hammer towards the window and hit the corner of the window with force.



#### Manual door handle

→ next to door

Open the protective cover, turn the valve clockwise to allow manual opening of the door, and then open the door.



#### Fire extinguisher

→ next to driver's seat & exit door

Remove the safety pin and spray around the fire in a sweeping motion.

### EMERGENCY TOOLS

#### SUBWAY

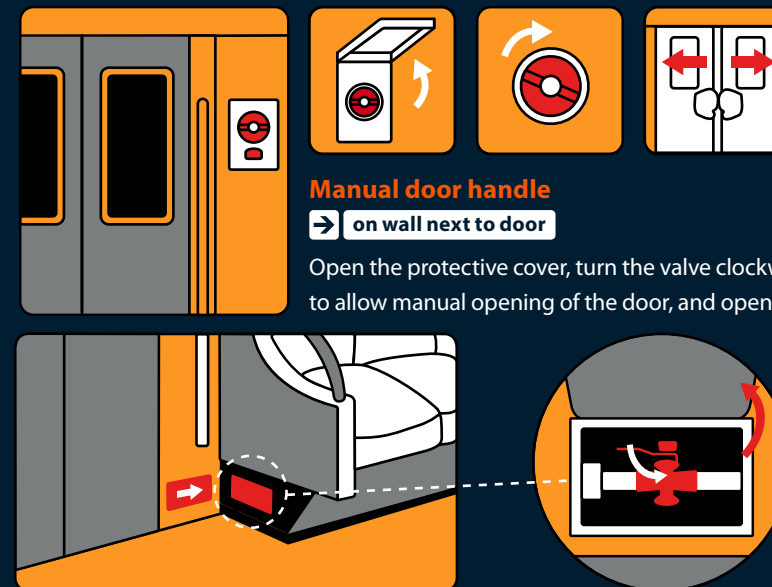


#### Emergency call system & fire extinguisher

→ next to handicapped seating

Press the emergency button to notify crew of the emergency as well as the vehicle number.

- ✓ If the platform is full of smoke, follow the evacuation guide lights to the exit.
- ✓ If you are not able to see evacuation guide lights, follow the textured walkway for the visually impaired.
- ✓ Stay low to the ground as you move, and cover your nose and mouth with a wet cloth or handkerchief.
- ✓ If you are evacuating on train tracks, do not walk along the tracks but instead move to the open space beneath the platform and call out for help.



#### Manual door handle

→ on wall next to door

Open the protective cover, turn the valve clockwise to allow manual opening of the door, and open the door.

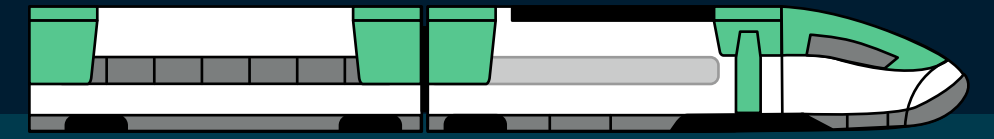
#### Emergency pressure release valve

→ beneath seats

Open the emergency pressure release valve and turn the valve counterclockwise, which will allow the doors to be opened manually.

### EMERGENCY TOOLS

#### TRAIN



#### Emergency call (interphone)

→ next to door

Use the interphone to notify a crew member.



#### Manual door handle

→ next to the top of each door

Open the protective cover, turn the upper handle downward, and pull the bottom handle towards you. Then push the door outward and exit.

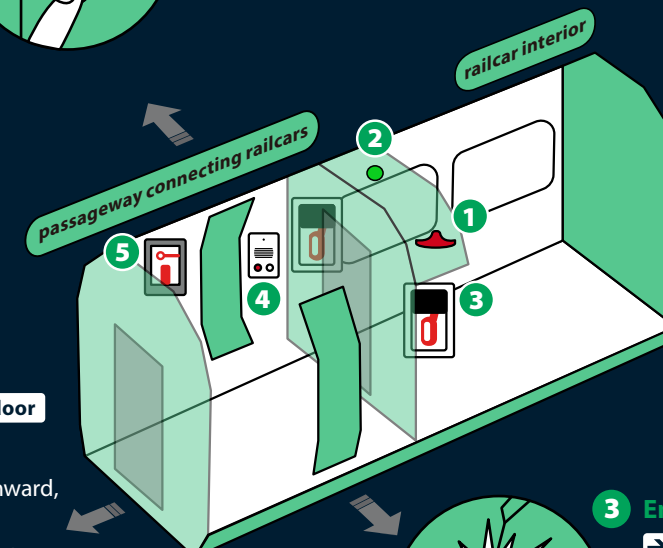
- ✓ When evacuating in a tunnel, follow the evacuation guide lights to the tunnel entrance. If the tunnel is full of smoke, move along the tunnel wall to the entrance.



#### Emergency notification device

→ above each railcar door

Pull down on the red handle located above each railcar door to set off an emergency alarm.



#### Green button

→ above each railcar door

Pressing this button prevents the railcar door from closing for 3 minutes.

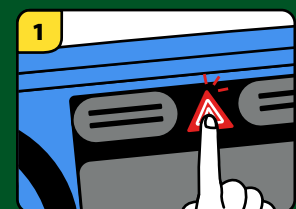


#### Emergency hammer

→ at each side of every railcar door

Smash the edge of the emergency window with the emergency hammer, and after covering the window frame with clothing to avoid injury from glass fragments, exit the railcar.

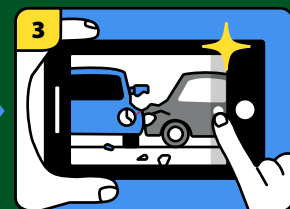
## Steps to Take After a Car Accident



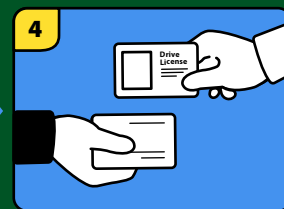
Turn on the emergency lights, confirm the safety of any passengers, and place a safety triangle 10 to 20 meters behind the accident location to warn others of the accident.



Call 112 (English, Japanese, Chinese). Also contact the service center of your rental car company.



Photograph and/or take video of the scene of the accident.  
\*The location of the accident, tire tracks, damaged areas, the license plate of the other vehicle, etc.



Go to a safe place with the other driver and exchange information such as name, contact number, and driver's license number.

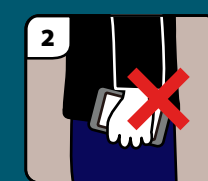


If the police or field recovery personnel moves the vehicle, make detailed notes of where the vehicle is moved to and notify the rental car company.

## How to Stay Safe in Large Crowds



Make note of the exit nearest to you ahead of time.

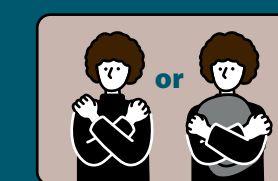


Do not hold valuables in your hand as much as possible.



Continue checking your surroundings to see if a crowd is gathering.

## How to Respond in a Crushing Incident



If you can't move, put your arms in front of your chest in a boxer-like position.

\*If you have a bag, bring it in front of you to create some space.



If you feel that people are starting to be pushed, move diagonally along the flow of movement to reach the edge of the crowd in order to extricate yourself.



Don't pick up your belongings even if they fall to the ground.



If you fall, curl your body into a ball and cover your head with your hands to protect it.

### Common rental car providers

HERTZ 1600-2288 / www.hertz.com SK Rent A Car 1599-9111 / www.skcarrental.com LOTTE Rent A Car 1588-1230 / www.lottarentcar.net SIXT Rent A Car 02-3452-0001 / www.sixt.co.kr JEJU Rent A Car 064-735-3355 / www.jejurentcar.co.kr